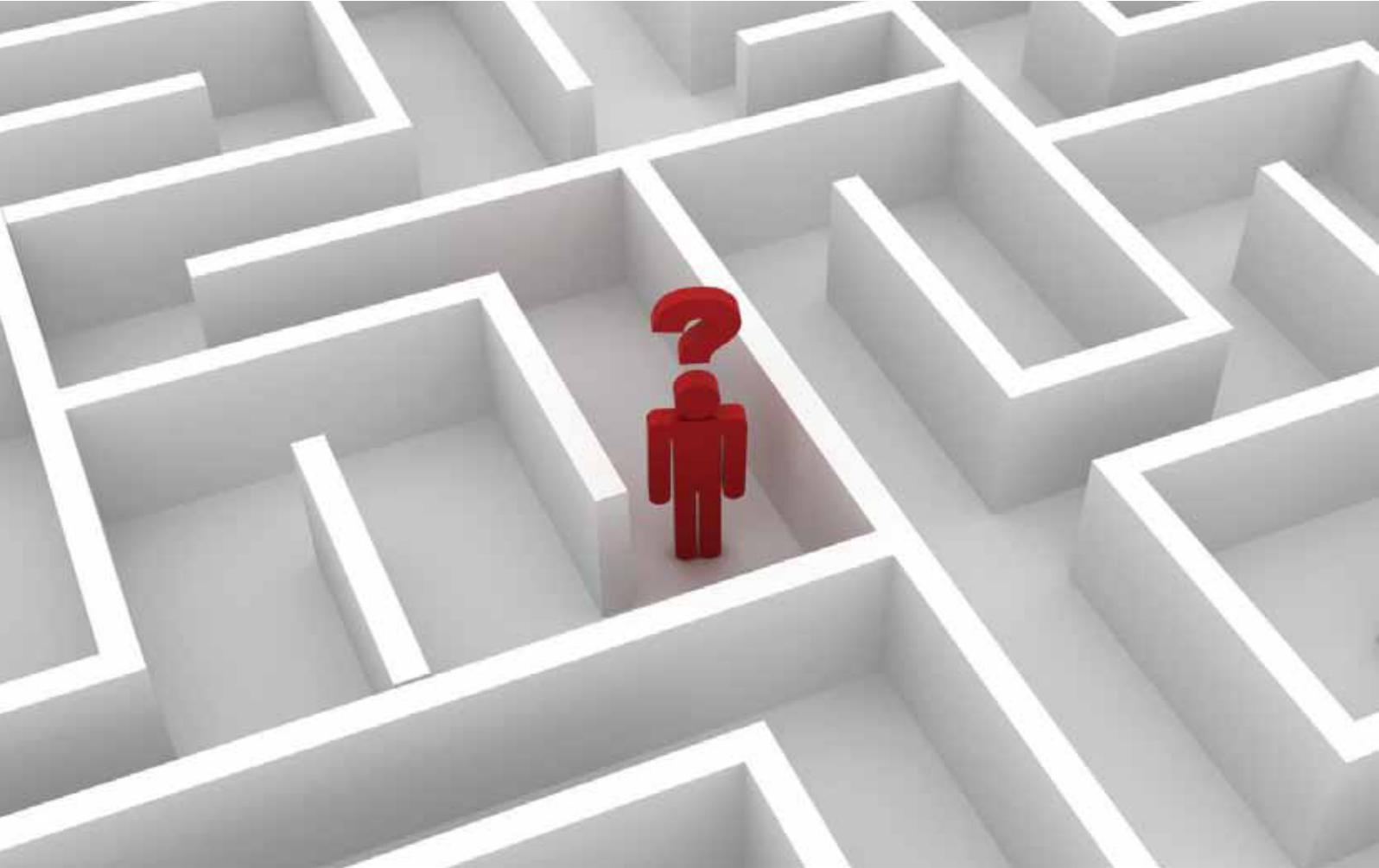



lineal
systems • support • software



WORKING
TOGETHER



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Lineal - complete IT solutions...

Want to do more, can do more, but don't know who to trust?

Lineal provide businesses with long term, cost effective performance IT solutions; we pride ourselves on putting the success of our customer's business first. Our services include technical installation, support for IT systems and computer software development.

For over 20 years, Lineal has provided a variety of IT solutions to SME's and multi-national companies, giving an advantage over our competitors in both experience and know-how. Lineal offers a consultancy service, aimed at giving you the option to request a specific IT skill or to take a fully integrated end-to-end IT solution. We act as a single point of contact for all of your IT needs, even taking on the full duties of your current IT team, significantly reducing your IT overheads and maximising your efficiency & productivity.

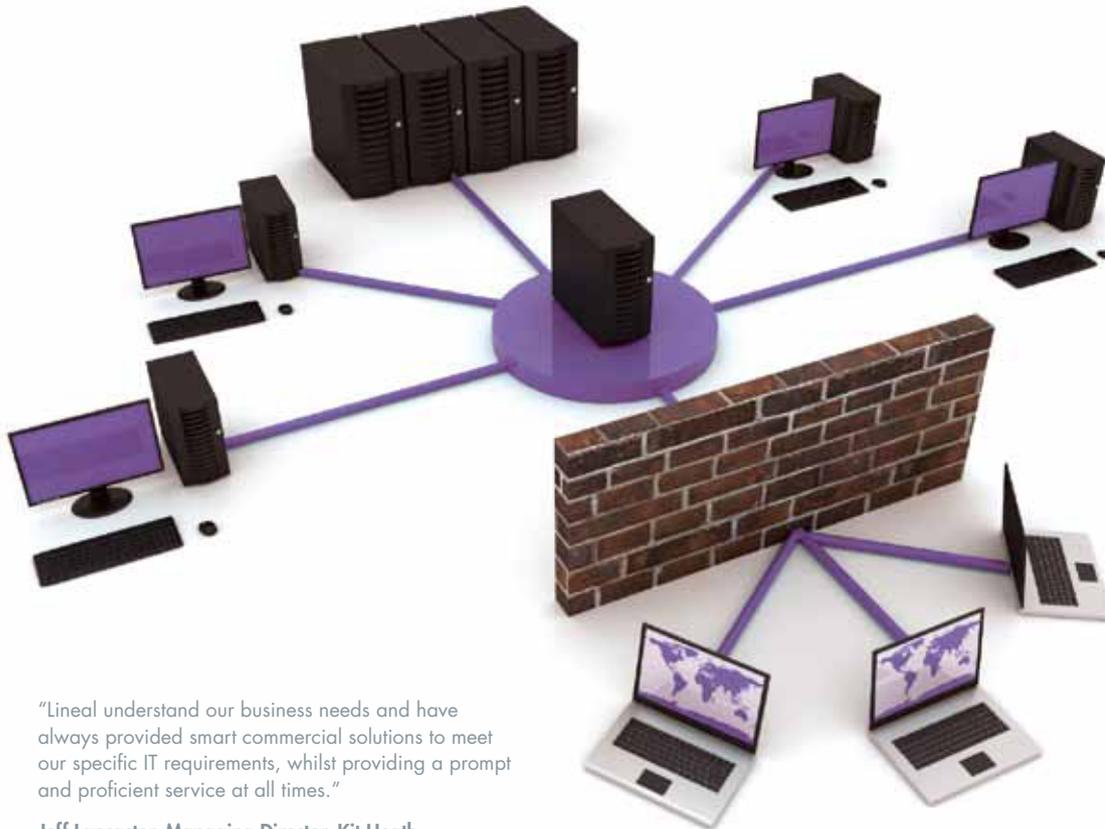
In the event of a sudden reduction in your current IT provision, due to a sustained period of absence or increase in work flow, our remote access team can provide your business with guaranteed cover. Our specialism in data recovery techniques and our ability to proactively secure critical data protects your profit margin during a crisis.

Trust Lineal to look after your IT, while you get on with looking after your business.

Complete range
of IT services...

- Systems
- Support
- Software





"Lineal understand our business needs and have always provided smart commercial solutions to meet our specific IT requirements, whilst providing a prompt and proficient service at all times."

Jeff Lancaster, Managing Director, Kit Heath

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systems

Are you in control of your IT business Systems?

Lineal offer IT services to help you move forwards and improve the efficiency, productivity and security of your business systems. We install and maintain servers and networks that bring your business requirements together, working for you and not against you. We ensure that there is a comprehensive back up system to both on and offsite media. Use of Cloud computing storage is an effective way of gaining data security in the event of disasters. Remote workers & external sales teams are provided with access to data 24/7 by sharing calendars, account CRM information and accessing emails on desktop PC's and mobile phones. Applications and support are now available for your Blackberry & iPhone, you'll never miss out when you have your important information with you at all times.

After consultations with our systems designers, Lineal can install a secure, cost effective and reliable IT infrastructure, aimed not only at catering to your current needs, but also allowing for future requirements. We provide hardware, software, technical installation, support and maintenance for your IT system. Balancing costs with performance is very important, while building around a time scale that suits you will minimise any disruption to the day to day running of your business.

Server migration is often seen as a barrier. Lineal takes old legacy data and processes it, maximising your data availability on modern server systems, while giving first class support and maintenance. Retail EPoS systems, video surveillance data and integrating branches back to head office via your existing IT infrastructure are all part of our system capabilities.

Take control of your IT systems, see what Lineal can do for you...

System services...

- Upgrade PC & Mac servers from legacy systems
- Internet access, office & mobile e-mail solutions
- IT support & system backup
- Data recovery
- Experts in Mac & Windows integration
- Software & database development





"We have been very impressed with the way Lineal have developed our computer systems. Not only have they successfully integrated our Macs and PCs, they have made our company data safe and improved the way our entire system operates."

**Angus Thomson, Managing Director,
Saltrock Surfwear Ltd**

support

Can you afford to risk time and money with system downtime?

Lineal provide a highly cost effective and dedicated IT support service for businesses throughout the UK, from multi-nationals to start up businesses. Our fast and friendly IT support team provide all the services that you'd expect from an internal IT department, but at a fraction of the cost. We have a far greater range of knowledge and exposure to IT problems and their solutions in the fast changing IT industry.

Our priority is always to reduce system downtime and loss of work by providing reliable 24 hour support. Once identified we can quickly and effectively move to solve your problems; we use a variety of techniques to address different issues including e-mail, telephone, remote desktop or site visits.

At Lineal we pride ourselves on our proactive approach and our ability to identify potential problems before they arise. We offer consultancy on high risk ventures such as relocation, backup strategies and disaster recovery. Changes to hardware or software, advice on methods that can improve the reliability, efficiency and cost effectiveness of your existing software and systems will all lead to reduced costs of working and an increase in profitability.

Ongoing maintenance and servicing for all major components of your IT infrastructure is catered for. Our terms are extremely flexible, operating as either a pay as you go or contract basis. Cost effectiveness for our clients is always a key driver.

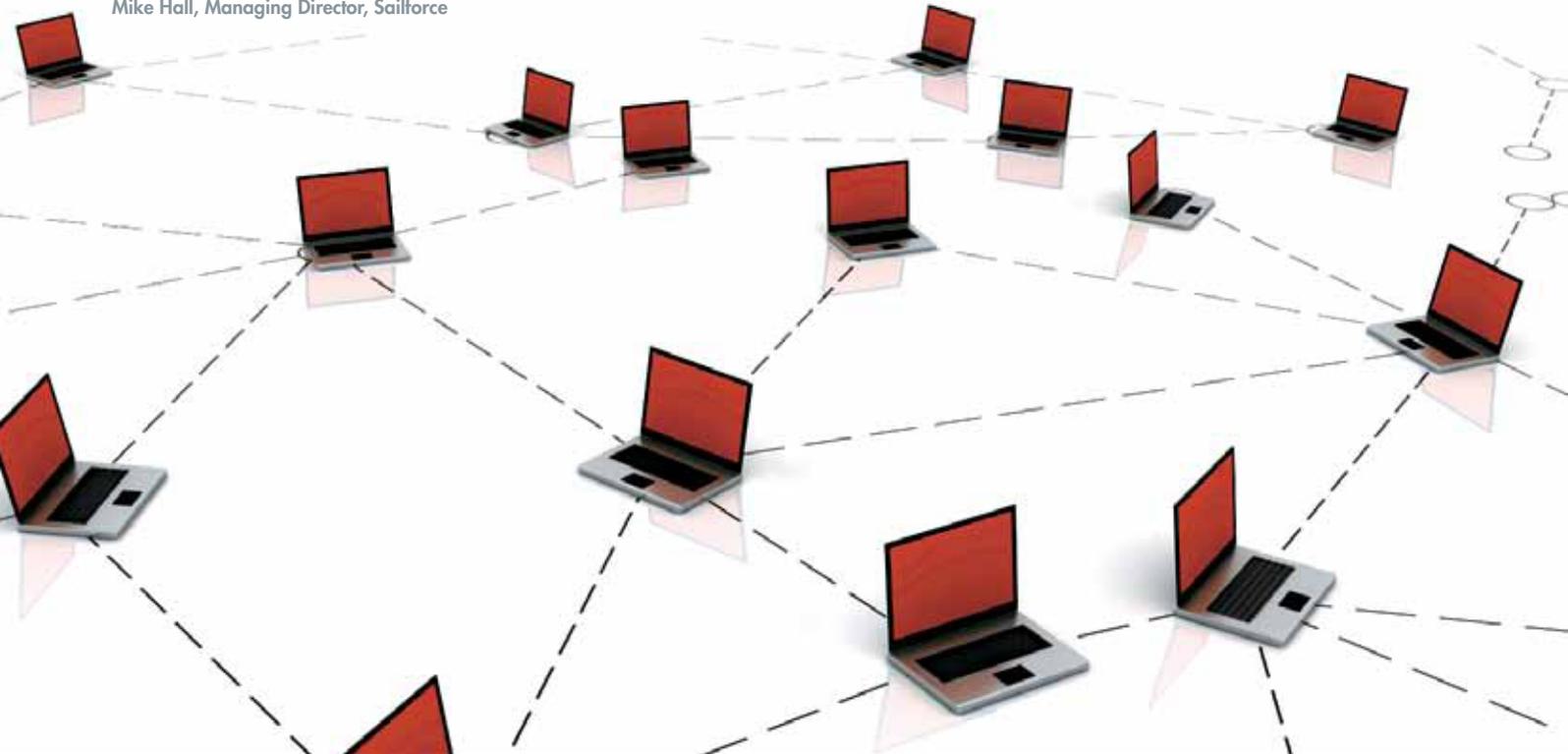
Support services...

- Rapid 24/7 hour support
- Maintenance and servicing
- Backup solutions
- Remote and on-site support
- Cost effectiveness & flexible terms



"We have been extremely happy with the service offered by Lineal in respect to software - They have gone to great lengths to understand our business needs and have provided applications that deliver everything we need to function effectively as an organisation."

Mike Hall, Managing Director, Salesforce



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software

How much does poor software cost your business?

Our team will work with you to evaluate the needs of your business and ensure that we find the most efficient and cost effective solution for you. Lineal has over 20 years of experience in providing the right software solutions to all business types and sizes. We can spec and install commercial software, provide consultancy and develop bespoke software applications.

Our software team can supply and configure off the shelf products to meet all business needs, from Microsoft Office to mainstream operating systems and server based email clients, from document management to CRM and calendar systems. We have experience with a wide range of hardware levels and know how to get the best from your IT systems at reasonable prices.

As well as providing commercial software, we can also develop software applications that run with cross platform capability between Macintosh and Windows systems. Our software is designed specifically to meet your business needs, providing you with a tailor made solution that is unavailable through standard off the shelf applications and is compatible with your existing hardware specifications.

Every software solution we provide has at its core the need to be flexible and effective, but always having the ability to accommodate your growth. Any new system must make the task of managing your business a simple task, letting you manage your business effectively in ever changing market conditions. This is our driving goal for you.

Software services...

- Develop business software applications
- Supply and tailor off the shelf software to meet your needs
- Configure and customise server and workstation operating systems
- Reduce software licensing costs
- Improve efficiency and operating ability



“We are delighted to work with Lineal as our selected service provider. Lineal have created and implemented system solutions that will meet our future needs, and within a challenging timetable and a sharp budget.”

**Paul Cullen, Managing Director,
Dartington Crystal**



SQLWorks

Could your business software do more?

More than just another accounts package, SQLWorks is designed to fit the needs of a range of organisations; from the architect's office to the factory floor, SQLWorks can help businesses grow. Designed and developed by Lineal in collaboration with Exeter University as well as partners in Canada and the USA, SQLWorks is designed to give you the right tools to manage your business.

SQLWorks comprises of a fully fledged, customisable software suite with a broad range of add-on modules, including a state of the art accounts package, an extensive stock management system, CRM module and much more. All modules can be configured to suit particular business sectors or even your own specific company. We aim to deliver fast, accurate and reliable data to every member of the team in the format that they understand and need.

SQLWorks can work alongside your existing systems and we can develop and customise the entire system to a specification and cost that suits you. We provide full training and remote support to ensure that the system never fails and when it needs to be enhanced or modified we can take care of it.

You succeed; We succeed, simple.

SQLWorks...

- Fast, accurate & reliable data
- Multi views of data for job levels
- Windows & Macintosh versions
- Very cost effective solutions, 50% of typical running costs
- Expandable, allowing it to grow with your business
- 24/7 Remote management support





We pride ourselves on the strong relationships we build with our customers.
Please contact us for more information about our products and services
or to arrange a free visit:

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